Breiner, Kirstin

From: Sent: To: Subject: James Leonaitis [leonaitis1@sbcglobal.net] Monday, September 26, 2011 6:35 AM AfterIreneCT Power Problem

I live at 22 Stillman Rd in North Stonington CT. Power was restored to my home sometime Friday evening 2 Sept. On Sunday 4 September 2011 I returned home to the smell of an electrical fire. My investigation found the following. The ground wire or neutral from the pole to the house was broken. This had been identified by me to a person clearing the lines earlier in the week. The resulting damage to my house was in excess of \$4000.00. Damaged were the following; two refrigerators, microwave oven, Stove/oven, three window A/C's, Bose stereo, HP desktop computer, all controls on Furnace, transformer for water purifier and several small items such as phones, radios, clocks. I had two separate licensed electrical contractors perform an inspection of my home's wiring. Several items were found and corrected. My insurance company is actively involved in helping me with my losses.

As an item of interest, I immediately notified our firs selectman when I returned and the electric company responded within 10 minutes. It took all of ten minutes to reconnect the line.

Opinion, had the electric company thoroughly inspected our wires, or had they had a trouble call list, they could have fixed my wire prior to energizing the street and thus prevented all of the damage. Also all company's contacted have been excellent in their response to my situation with the exception of Sears. I am still without repairs complete to my stove. It took three weeks for my refrigerator to be repaired.

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Thank you form this opportunity. V/r James Leonaitis